



# Frequently Asked Questions

Please review these frequently asked questions to help ensure your event is safe, attractive, and logistically seamless.

**Q: What does the event space look like?**

**A:** The park consists of a turfed lawn bordered by sidewalks and parallel parking spaces – plus a one-way street. There is a circular performance stage with an overhead truss. The turf space is roughly 2/3 the size of a football field. See [RENTABLE OUTDOOR SPACES](#) for more details.

**Q: What is the capacity of the Midtown Park space?**

**A:** This depends on many factors such as your site up, whether people are standing/sitting, etc. We can discuss!

**Q: What is included in the rental fee?**

**A:** The space plus access to water and power.

**Q: How can I rent the event space?**

**A:** See [RENTAL PROCESS](#) for details.

**Q: What equipment do I need to rent?**

**A:** Tables must be tented and covered with a linen/tablecloth (preferably floor length). Site delineation materials such as barricades/stanchions depend on your event concept. We recommend your sound technician have cam lock cables and a power distributor. *Please note, nothing can be staked in the ground.*

**Q: Where can I connect to power and water?**

**A:** There is ample power at the park! There is 200 amps of dedicated stage power. There are (3) 50-amp outlets situated mid-lawn. Most tree beds also contain standard power outlets. Upon event approval, we will provide you with a general site map showing power and water locations.

**Q: Do I need an alcohol permit?**

**A:** If you are giving away alcohol, you need a *Landlord Letter of Permission* which we can provide. If you are selling alcohol, you will need to apply for a [Special One-time Use permit](#) through the NC ABC Commission. Please note, we strongly suggest you work to acquire this at least 6 weeks in advance. Please review the list of document requirements prior to submitting the application – you will need a site map, the Space Agreement contract, and other misc documents.

**Q: Are there event rental companies you suggest working with?**

**A:** Yes! You are welcome to work with your own vendor but here are a few that are familiar with us:

Tents and Equipment: [CE Rentals](#) / [DJ's Events](#)

Portable Restroom Trailers: [United Site Services](#) / [Forever Clean](#)

Bar Management Services: [Staff'd](#) / [On My Way Bartending Service](#)

Event Staffing Services: [Staff'd](#)

Music: [Bunn DJ Company](#) / [Red Chrome Audio](#)

**Q: Are there restroom facilities onsite?**

**A:** There are no public restrooms onsite. The retailers in the area reserve the right whether to permit the general public to use their facilities. Please note per property policy, North Hills does not permit porta potties on the property. Only restroom trailers are allowed onsite.

**Q: Am I required to source custodial, public safety, and/or restrooms for my event?**

**A:** We suggest a Kane Public Safety officer for any private events in order to message and/or interface with the general public. If your event is over 150 guests, you will need KPS, Custodial, and restroom trailer on site to support event. If you are selling alcohol, and you have obtained a special NC ABC one-time use permit, you will need an RPD officer on site.

**Q: Do I need delineation and signage for my event?**

**A:** Yes, all private events require delineation and signage. We also suggest wristbands for ease of identification. It is up to the renter to delineate the space by barricade, white picket fencing, stanchions, roping, string flags, garland, etc. (Reminder, nothing can be staked in the lawn.)

**Q: How can I provide food at my event?**

**A:** You are welcome to source food from a local catering company or a North Hills restaurant retailer. Food trucks must be pre-approved and able to plug in for power or be powered by whisper generator. (Photo of power source must be provided prior to approval.) If private event, we suggest that guests show a ticket or badge for food service. (Renter must pay \$25 fee per truck to server here at North Hills. Purchaser can pay this on behalf of the food truck or charge back the fee – this is up to renters' discretion.)

**Q: What happens if it rains on my event?**

**A:** Outdoor events are unfortunately subject to unpredictable weather. Events should be messaged rain or shine unless there is a public safety concern. In the event of a inclement weather, please refer to your dedicated Kane Public Safety officer or contact Kane Public Safety dispatch – [919.389.4069](tel:919.389.4069). You are welcome to reserve a rain date for your event but there will be an additional (non-refundable) deposit required.

**Q: Do you charge a consulting fee?**

**A:** No, after review of your **RENTAL INTEREST FORM**, we offer an initial phone consultation for free. After event concept approval and deposit is collected, we will meet with your group onsite (once) to review logistics and timeline prior to completing the Space Agreement.

**Q: Will Midtown Events manage my event?**

**A:** Third-party events are not managed by Midtown Events staff. We consult and approve plans in advance. Please make note, our staff will not be onsite during your event as you will be responsible for day-of-event management within the agreed upon parameters of the Space Agreement. We will check-in onsite during day of event set up and then be available via phone for basic troubleshooting.

**Q: What about parking?**

**A:** Best parking options will be discussed at the time of event consultation. Parking in pre-approved areas is free unless spaces are signed as restricted.

**Q: Will you promote my third-party event?**

**A:** This is be discussed during initial event consultation as well. Typically, we repost third-party event content. Please do not use the North Hills logo without approval first. Please note, North Hills has a no solicitation policy.